Rotorama, s.r.o. • Company ID 051 57 692 • VAT CZ05157692
Registered office: Okrajová 1351, 674 01 Třebíč, Czech Republic
Business premises: Türkova 828/20, 149 00 Praha 4, Czech Republic
info@rotorama.cz • +420 252 252 098 • www.rotorama.com

Withdrawal form

Complete and return this form only if you wish to withdraw from the purchase contract. Send it by e-mail to info@rotorama.cz or together with the returned goods.

Please always enclose this form in the parcel with the returned goods
A copy or a note with your order number and name is also fine. Without it we cannot match the parcel to your order and your refund will be unnecessarily delayed. Thank you!

WHERE TO SEND THE FORM AND THE RETURNED GOODS

By post or courier
Rotorama, s.r.o.
Türkova 828/20, 149 00 Praha 4
Czech Republic

Phone: +420 777 737 633
E-mail: info@rotorama.cz

Phone +420 777 737 633 is for couriers and carriers only, not for customer support.
Please do not send any parcels to our registered office in Třebíč.

DECLARATION

I hereby give notice that I withdraw from my contract of sale of the following goods:
Returned goods – product name and quantity

If you do not list the goods, we will treat this as withdrawal from the entire order.

CUSTOMER

Full name

Order number

Address

Date the goods were received

Phone for any queries (optional)

REFUND

We will refund you within 14 days of your withdrawal using the same payment method you used – you do not need to fill in anything. We can only issue the refund once the goods have arrived back with us.

Bank account (IBAN) – used only if the refund cannot be made the original way (e.g. cash on delivery)

☐ Instead of a refund, I would like to receive the amount as loyalty points.

REASON FOR RETURN (OPTIONAL)

☐ Did not meet my expectations ☐ I chose a different product ☐ Other:

Date

Signature (paper version only)

Please send the goods back no later than 14 days after your withdrawal; you bear the cost of returning them. Please return them complete, ideally in the original packaging. We may claim compensation for any diminished value of the goods resulting from handling beyond what is necessary to try them out.