

# Complaint form

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Name:

Phone number/e-mail:

Order number:

Product complaint:

Description of the problem:

Included in package:

Date sent \_\_\_\_\_

Customer signature: \_\_\_\_\_

it is an electronic component that was soldered/was powered somewhere, please send us a photo documentation of the connection of individual components to the component/connection of the claimed component to e-mail [info@rotorama.cz](mailto:info@rotorama.cz). This will speed up and simplify your warranty claim. The technician will be able to decide better and faster whether it is a defective component and whether there has been no mechanical damage. This will reduce the risk of the claim being rejected due to mechanical damage.

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Solution of warranty claim:

Approved

Declined

New product

Repair

Loyalty points

Money refund

The date the complaint was processed: \_\_\_\_\_

Technic signature: \_\_\_\_\_

Rotorama, s.r.o.

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DIČ: CZ05157692

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